

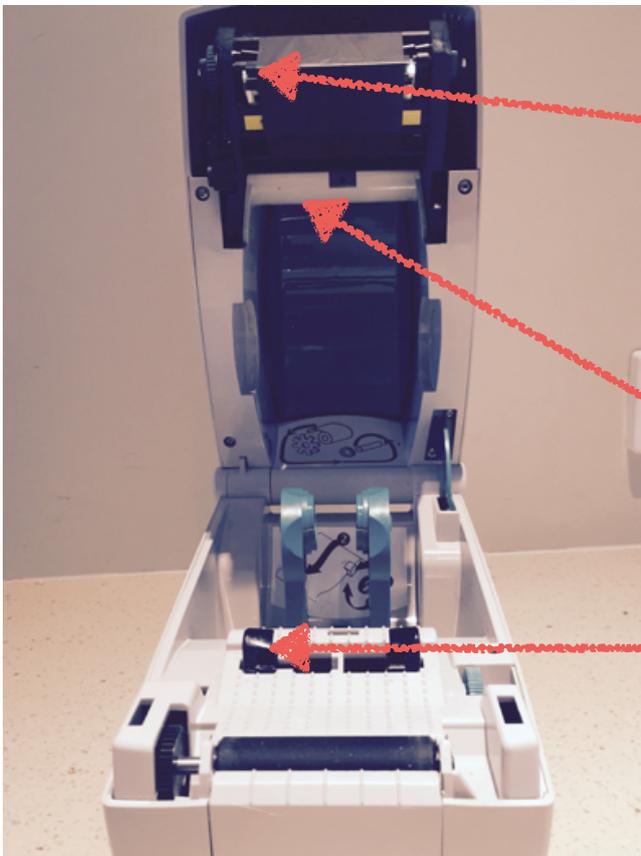
Common Faults to Check on the Filterfab 'Zebra' TLP2824 Printer



The Filterfab 'Zebra' TLP2824 printer is a light grey or fawn colour. This service bulletin does not relate to any other type of printer. A picture of the printer, and the underside, showing the identification label (where you will find the model number) is shown.



The most common fault that we see in the printer, is a build up of label glue in some areas. The glue is a result of the manufacturing process of the labels, which we produce in our factory. There are three areas in which glue residue may build up, and it is shown below in a printer with the lid open...

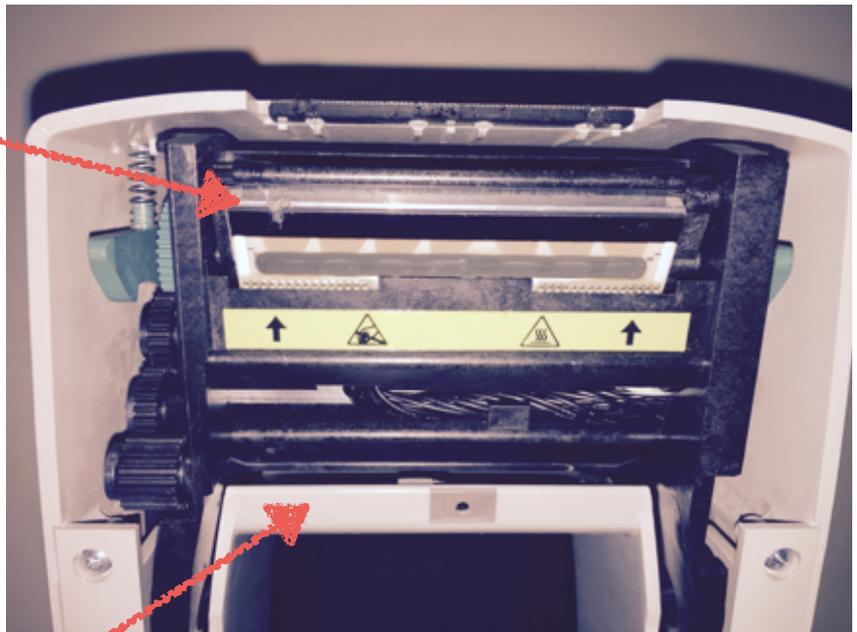


1. On the surface of the print head, on either side of the ink ribbon. (You may need to remove the ink ribbon to see this.)

2. On the light coloured area on the underside of the lid, on either side of the sensor.

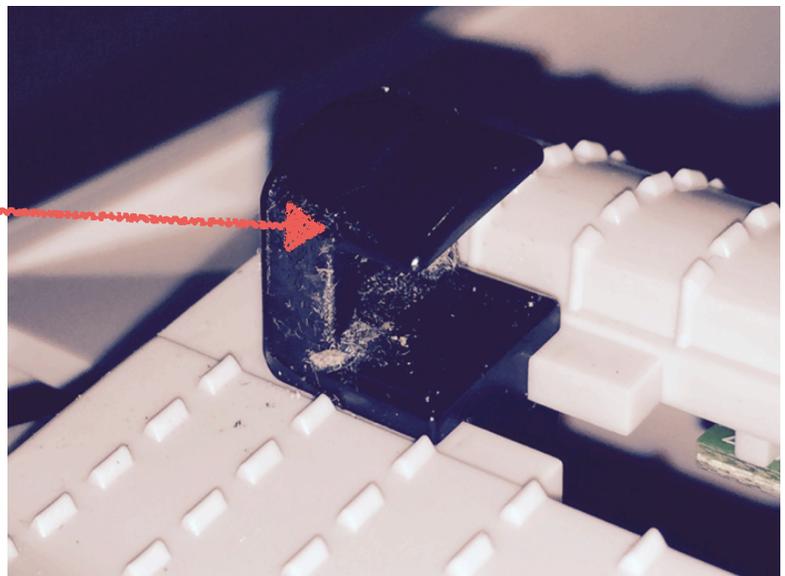
3. inside the black label guides, in front of the label roll holder

1. A close up of the print head showing a build up of glue residue.



2. This picture also shows where you would find a build up of glue residue. NB. this machine has been cleaned of glue.

3. This picture shows glue residue build up inside one of the label guides.



If you find a build up of glue residue, you will generally find that the printer will print a few labels, then the machine will stop and the red light on top will come on. This is due to the residue causing the labels to 'stick' and not run through smoothly. Each of these areas can be cleaned using alcohol wipes. Do not touch the surface of the printhead with your bare fingers. Once cleaned, switch the printer off, wait 10 seconds, then turn back on, and it should be ok.

