



# FF2021 USER GUIDE



### Important safety instructions:

1. Read all of these instructions and keep them for later use.
2. Follow all warnings and instructions on the product.
3. Disconnect the power plug from the AC outlet before cleaning or if fault happened.  
Do not use liquid or aerosol cleaners. Using a damp cloth is suitable for cleaning.
4. The mains socket shall be installed near the equipment and easily accessible.
5. The unit must be protected against moisture.
6. Ensure the stability when installing the device, Tipping or dropping could cause damage.
7. Make sure to follow the correct power rating and power type indicated on marking label provided by manufacture.
8. Please refer to user manual for maximum operation ambient temperature.

#### **WARNING:**

Hazardous moving parts, keep fingers and other body parts away.



**Caution:** The printhead may be hot and could cause severe burns. Allow the printhead to cool.

#### **CAUTION:**

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment

### Copyright Information

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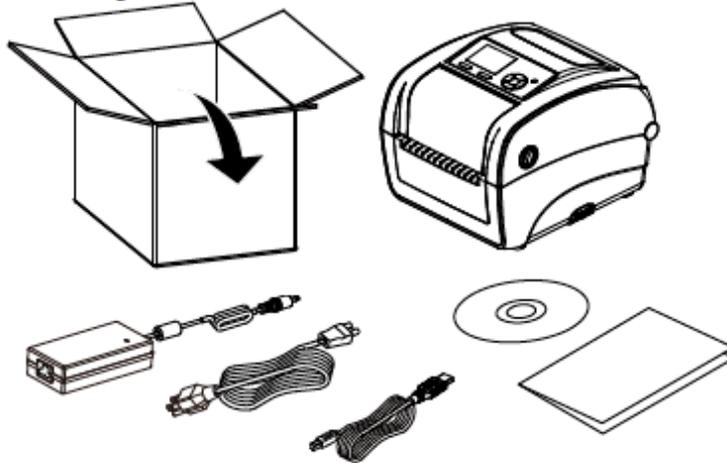
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### Agency Compliance and Approvals



AS/NZS CISPR 32, Class B

Unpacking/拆封/拆封/開櫃/Распаковка/Auspacken/Déballage/Desempacando/Apertura della confezione/إفراغ محتويات العبوة

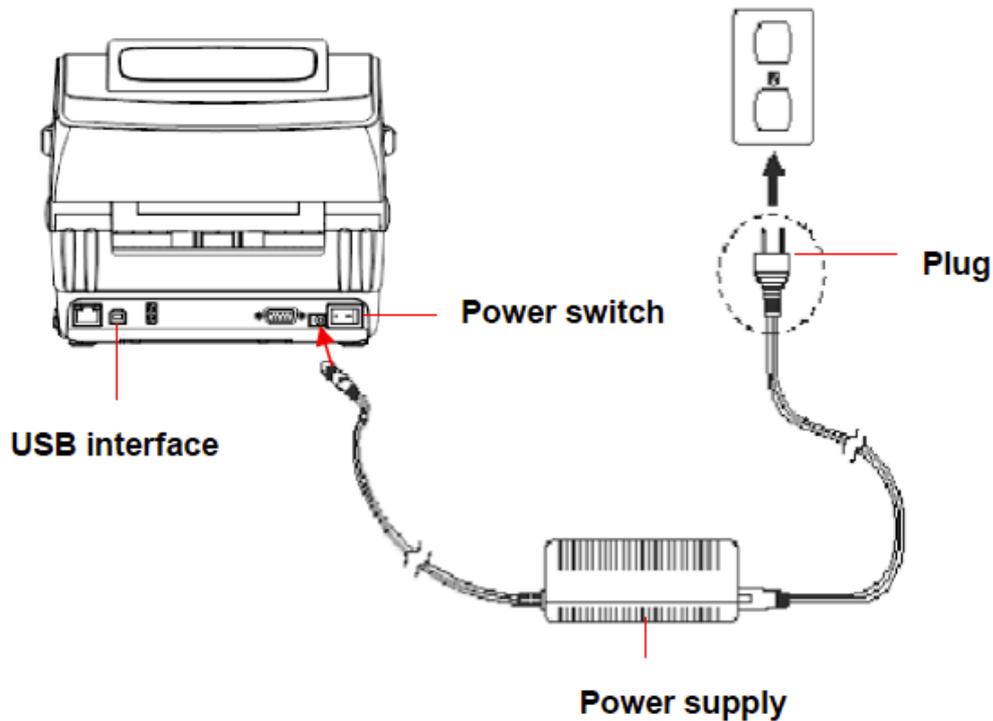


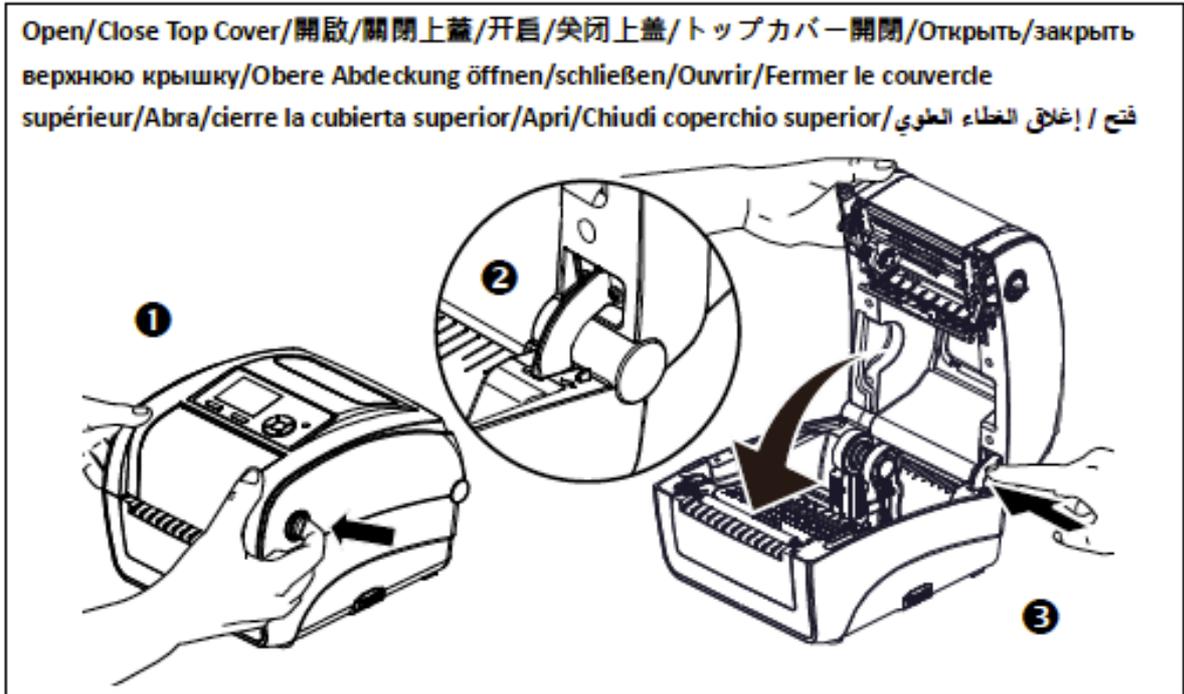
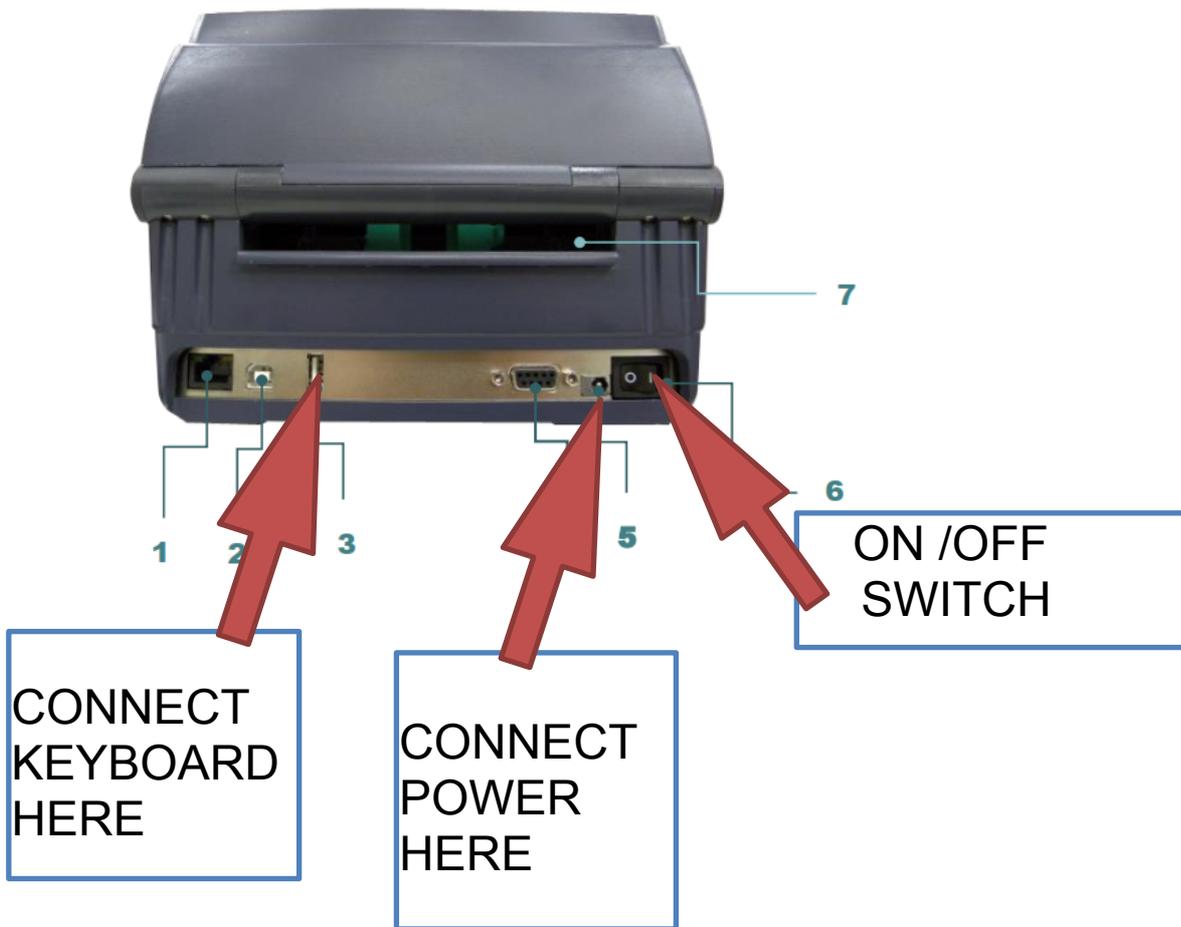
Place the printer on a flat, secure surface.

Make sure the power switch is off.

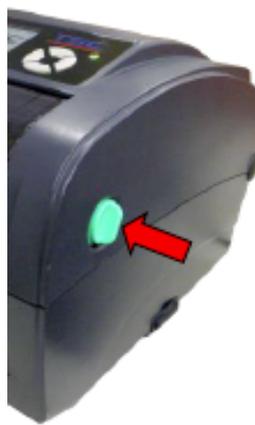
Connect the printer to the keyboard with the provided USB socket.

Plug the power cord into the AC power cord socket at the rear of the printer, and then plug the power cord into a properly grounded power outlet.





Open top  
Cover



1. Open the printer's top cover by pulling the top cover open levers located on each side of the printer and lifting the top cover to the maximum open angle.



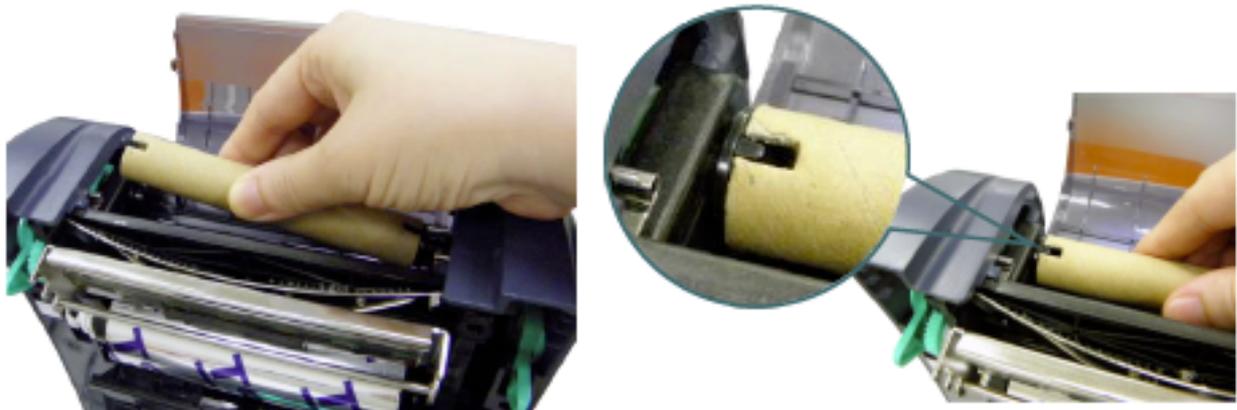
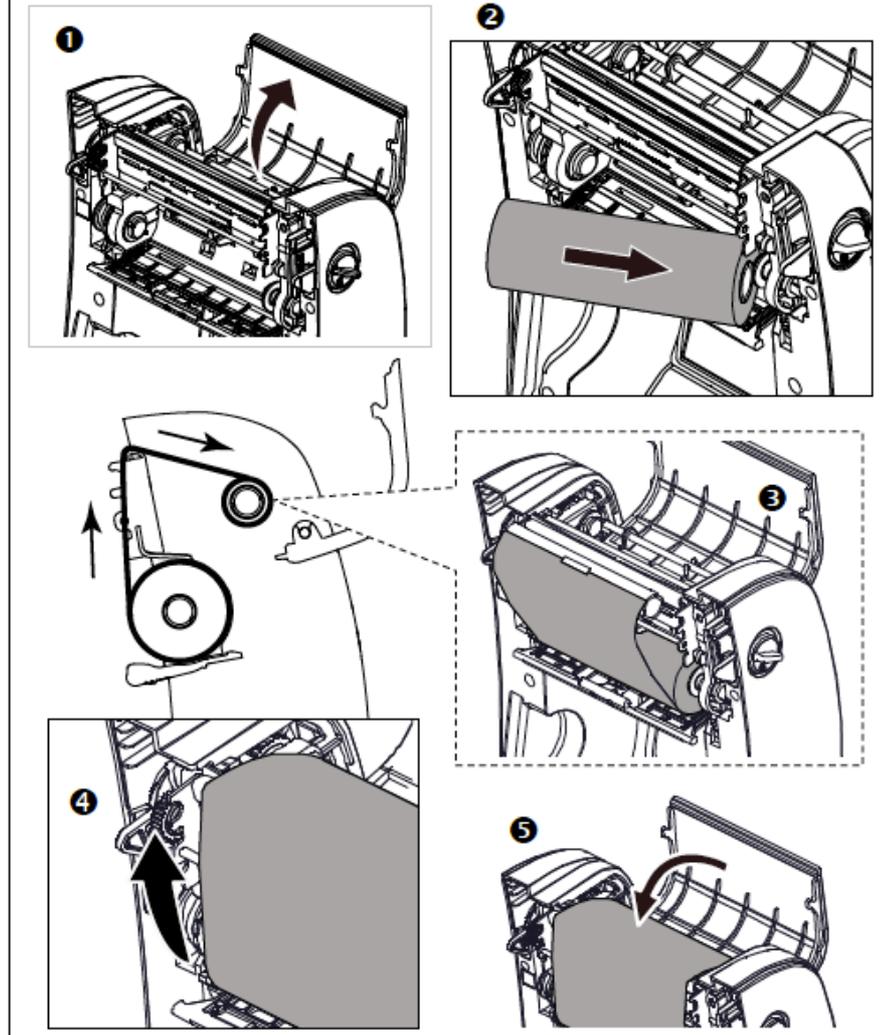
2. A top cover support at the rear of the printer will engage with lower inner cover to hold the printer top cover open.



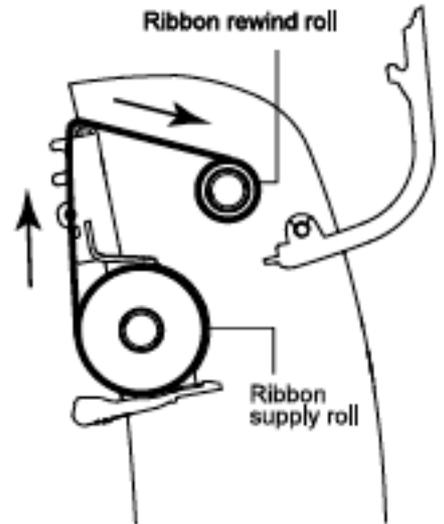
3. Hold the top cover and press the top cover support to disengage the top cover support with lower inner cover. Gently close the top cover.

Loading Ribbon/安裝碳帶/安裝碳帶/ローディングリボン/Загрузочная лента/  
Multifunktionsleiste wird geladen/Chargement du ruban/Cargando la cinta/Caricamento del  
nastro/تحميل الشريط

Install labels and  
ribbon.



Insert the paper core right side onto the rewind hub. **Align the notches on the left side and mount onto the spokes.**

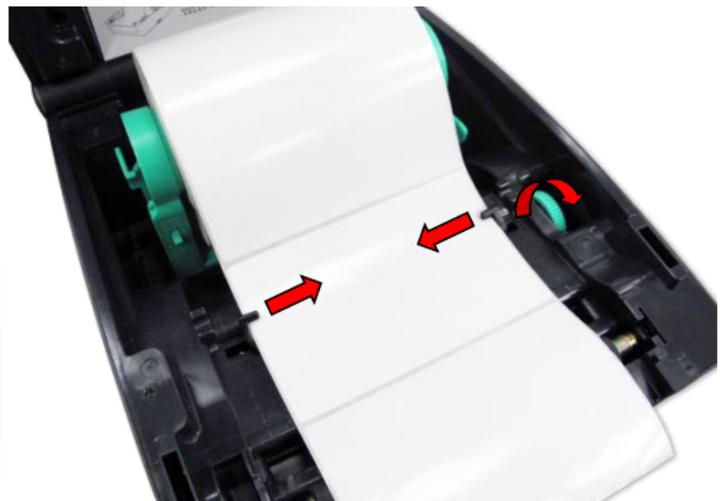
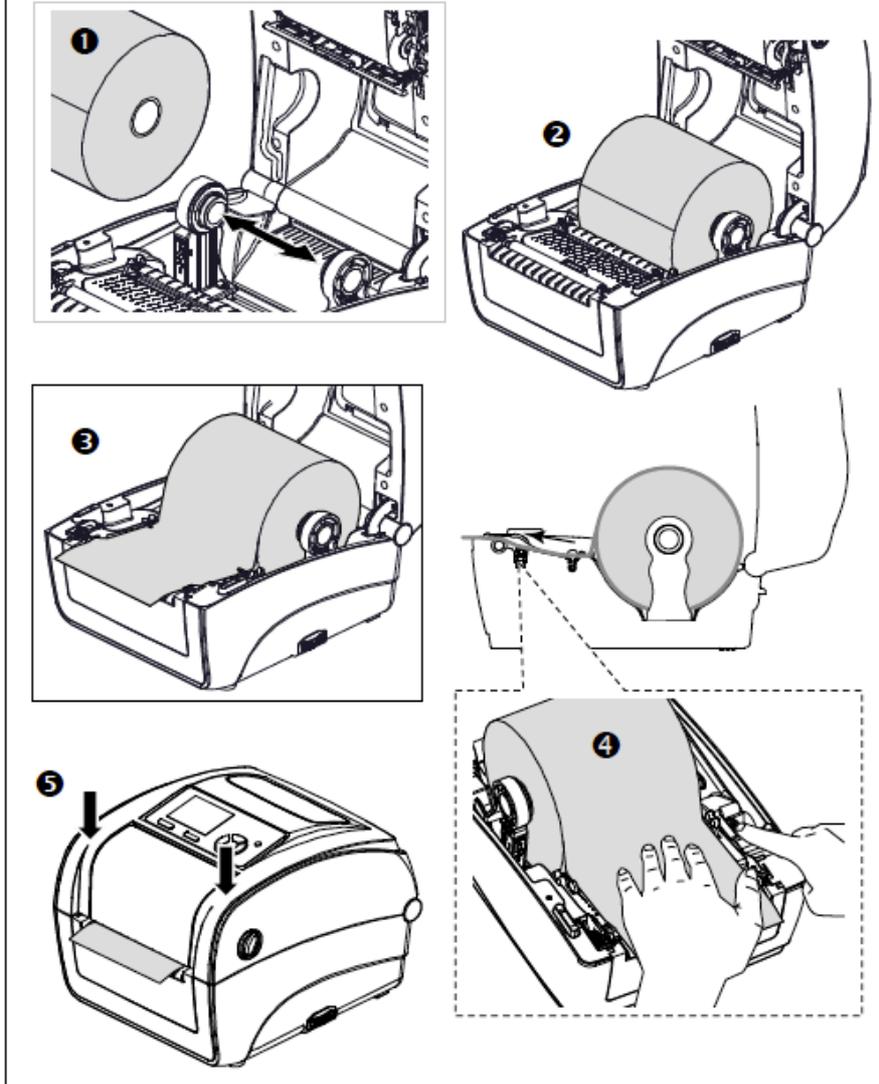


Turn the ribbon rewind gear until the ribbon plastic leader is thoroughly wound and the black section of the ribbon covers the print head.



Close the ribbon access cover and the top cover.

Loading Media/安裝標籤/安裝标签/メディアの読み込み/Загрузка носителя/Medien werden geladen/Chargement des medias/Cargando medios/Caricamento dei media/تحميل الوسائط

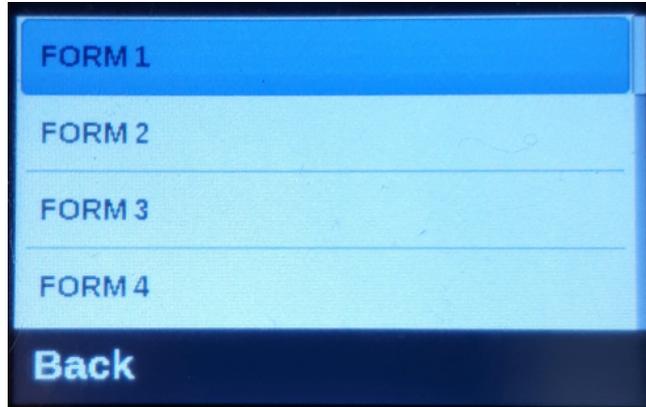


1. Disengage the top cover support and close the top cover gently.
2. Turn on power at wall and at back of printer.
3. Printer will start up and display format selection menu on the screen.

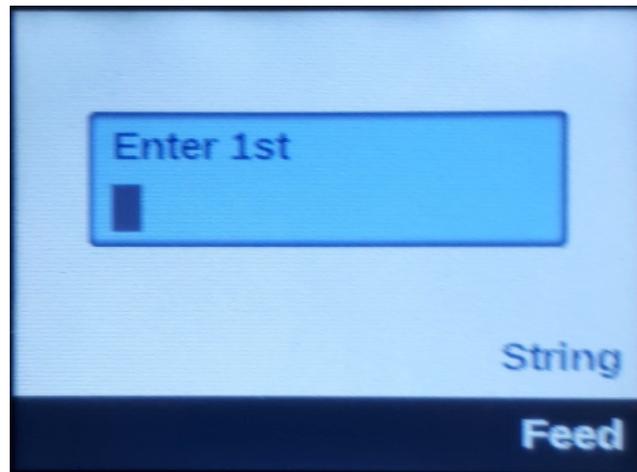
# OPERATION

## PRINTING

1. Using the arrow keys on the external keyboard select the label format you wish to print and press enter.



2. Enter label text and press enter (This will repeat if format has more than one line)



3. Enter quantity of labels to print and press enter.
4. After printing the printer will go back to step 2
5. To go back to the label format list press enter twice.



If the program exits to the main screen see above or any other issue just turn the power switch off and on the printer will restart and go into the label format menu.

# List of Forms in printer

Labels 46x12mm

<b>FORM 1</b>
FORM 2 TWO LINES
<b>FORM 3</b> TWO LINES
FORM 4 THREE LINES CENTRED
FORM 5 THREE LINES CENTRED
<b>FORM 6</b>
FORM 7 TWO LINES

Labels 46x12mm (Double labels)

<b>FORM 1DBL</b>	<b>FORM 1DBL</b>
FORM 2DBL TWO LINES	FORM 2DBL TWO LINES
<b>FORM 3DBL</b> TWO LINES	<b>FORM 3DBL</b> TWO LINES
FORM 4DBL THREE LINES CENTRED	FORM 4DBL THREE LINES CENTRED
<b>FORM 6DBL</b>	<b>FORM 6DBL</b>
FORM 7DBL TWO LINES	FORM 7DBL TWO LINES

Labels 14x82mm

<b>FORM 41</b>
FORM 42 TWO LINES
FORM 43 THREE LINES CENTRED

## Troubleshooting

If you get numbers instead of letters on labels check the light above num lock is not lit if so press Num lock button once and try again

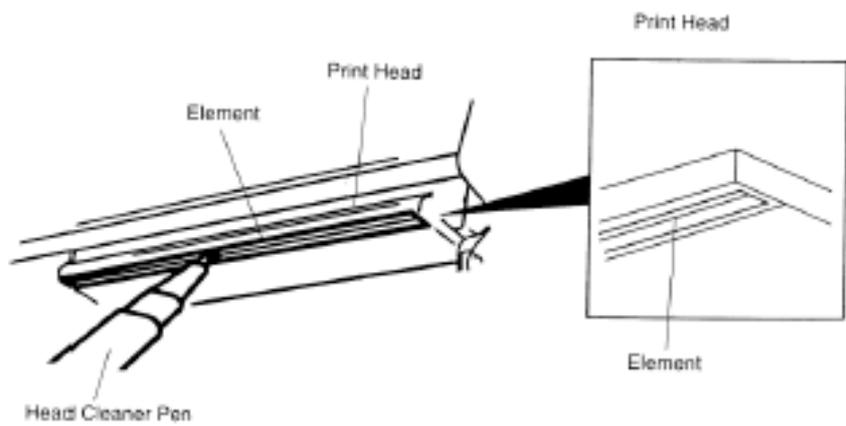
# Maintenance

This session presents the clean tools and methods to maintain your printer.

1. Please use one of following material to clean the printer.

- Cotton swab
- Lint-free cloth
- Vacuum / Blower brush
- 100% Ethanol or Isopropyl Alcohol

2. The cleaning process is described as following.

Printer Part	Method	Interval
<b>Print Head</b>	<ol style="list-style-type: none"> <li>1. Always turn off the printer before cleaning the print head.</li> <li>2. Allow the print head to cool for a minimum of one minute.</li> <li>3. Use a cotton swab and 100% Ethanol or Isopropyl Alcohol to clean the print head surface.</li> </ol> 	Clean the print head when changing a new label roll.
<b>Platen Roller</b>	<ol style="list-style-type: none"> <li>1. Turn the power off.</li> <li>2. Rotate the platen roller and wipe it thoroughly with water.</li> </ol>	Clean the platen roller when changing a new label roll
<b>Peel Bar</b>	Use the lint-free cloth with 100% ethanol to wipe it.	As needed
<b>Sensor</b>	Compressed air or vacuum	Monthly
<b>Exterior</b>	Wipe it with water-dampened cloth	As needed
<b>Interior</b>	Brush or vacuum	As needed

**Note:**

- Do not touch printer head by hand. If you touch it careless, please use ethanol to clean it.
- Please use 100% Ethenol or Isopropyl Alcohol. DO NOT use medical alcohol, which may damage the printer head.
- Regularly clean the print head and supply sensors once change a new media to keep printer performance and extend printer life.

